

2011 –2012 Annual Report

COMMUNITY LIVING

Upper Ottawa Valley



Inspiring Possibilities



Goal & Vision



"That all persons live in a state of dignity, share in all elements of living in the community and have the opportunity to participate effectively".

Community Living Upper Ottawa Valley envisions a society where all rights, both legal and human are afforded every citizen without discrimination. And, where every person is supported in their efforts to become a participating, respected member of their society. The fulfillment of this vision will have ensured that all people are welcomed and supported in their community:

That all community services are available to every citizen;

That people can aspire to and have the opportunity to work towards a career of their choice, real work for real pay, and fair recognition of accomplishment;

That people have the opportunity to retire and enjoy the lifestyle and activities of their own choosing;

That, as adults, people choose where, how and with whom they live;

That children live in a nurturing and supportive family-like environment, and enjoy the benefits of family life;

That children attend their regular neighbourhood school in age appropriate classes with their peers, from pre-school through to post secondary;

That educational programs are challenging and tailored to the individuals.

Because the equality of our lives is so dependent upon how, when where and with whom we are free to live, love, learn, work and spend our personal time, the fulfillment of our community responsibilities will have ensured that people are free and have the necessary empowerment to enable them to:

Enjoy, develop and maintain whatever relationships they find meaningful;

Make choices/decisions in self-defined terms from a wide range of options;

Receive appropriate support when desired.

October 24, 1990

Reviewed 1999, 2006 & 2010

2011—2012



Board of Directors

Front Row—Christine Reavie (President), Dave Marcus (Past President), Joanne Clarke

Back Row—Jane Dougherty, Kyle Croft, Pat Durston (2nd Vice-President), Shelley O'Malley (1st Vice-President), Karen Payne (Treasurer), Elaine Clouthier, Gerry Mansveld

Absent From Photo:

Keith Rae, Colleen Whittier, Brian Tate

AGENDA

COMMUNITY LIVING UPPER OTTAWA VALLEY

54th ANNUAL MEETING

A G E N D A

Wednesday, June 20, 2012, 6:30 p.m.
894 Pembroke St. W., Pembroke, Ontario

Business Meeting

1. Call to Order
2. Review of Agenda
3. Minutes of 2011 Annual Meeting
4. President's Remarks
5. Interim Executive Director's Report
6. Acceptance of Financial and Auditor's Report
7. Appointment of Auditors for 2012/13
8. Election of Board of Directors
9. Installation of Board of Directors
10. Other
11. Adjournment of Business Session

Guest Speakers
~ Social Time To Follow ~

2011 AGM Minutes

MINUTES

53rd Annual General Meeting
Wednesday, June 15, 2011, 6:00 p.m.
894 Pembroke St. West, Pembroke

Call to Order and Welcome

Christine Reavie, President, welcomed everyone and called the 53rd Annual General Meeting to order at 6:00 p.m.

Booklets containing all pertinent information and reports were distributed upon registration. Christine reminded members that those making and seconding motions must have a current membership and that they state their name when making the motion.

Christine called upon Noreene Adam to bring greetings from Community Living Ontario. Noreene was thrilled to announce that the “Kirby’s Lane” book is now officially part of the teaching curriculum for the Developmental Support Worker course. This book highlights the life of several local people and will have a major impact on the development of the future Developmental Support Workers.

Review of Agenda

Motion #1

It was moved by Dave Marcus and seconded by Kyle Croft that the agenda be approved as distributed.

Carried

Approval of Minutes of 2010 Annual General Meeting

Motion #2

It was moved by Peggy Marcus and seconded by Shelley O’Malley that the minutes of the 2010 Annual General Meeting held on June 2, 2010 be accepted as distributed.

Carried

President’s Report

Christine Reavie asked that the membership take a few moments to review her report as printed in the Annual Report.

Motion #3

It was moved by Gerry Mansveld and seconded by Dave Marcus that the President’s Report be accepted as printed.

Carried

Executive Director's Report

Paul Melcher presented his report and took time to thank staff, volunteers, and all other Community Living partners for the good work over the past year.

Motion #4

It was moved by Peggy Marcus and seconded by Kyle Croft that the Executive Director's report be accepted as presented.

Carried

Acceptance of Financial and Auditor's Report

Karen Payne spoke to the audited financial statements.

Motion #5

It was moved by Karen Payne and seconded by Dave Marcus that the audited financial statement and auditor's report for the fiscal year 2010/11 be accepted as presented.

Carried

Appointment of Auditor's for 2011/12

Karen Payne asked for a motion to appoint Welch LLP as Community Living's auditors for the fiscal year 2011/12.

Motion #6

It was moved by Karen Payne and seconded by Gerry Mansveld that Welch LLP be appointed as Community Living's auditors for the fiscal year 2011/12.

Carried

Election of Board of Directors

Gerry Mansveld introduced the slate of Directors for the membership's consideration:

Directors with 1 year to serve of a 3 year term:

Patricia Durston	Sheila McQuade
Kyle Croft	Joanne Clarke

Directors with 2 years to serve of a 3 year term:

Gerry Mansveld	Karen Payne
Dave Marcus	Shelley O'Malley

The Nominating Committee proposes the following slate of candidates:

Christine Reavie
Jane Dougherty

Brian Tate
Colleen Whittier

Elaine Clouthier

Nominations were called for from the floor three times.

Motion #7

It was moved by Dave Marcus and seconded by Shelley O'Malley that nominations cease.

Carried

Gerry then declared the slate of Directors elected as presented.

Installation of Board of Directors

Noreene Adam was called upon to formally install the 2011/12 Board of Directors of Community Living Upper Ottawa Valley.

Adjournment

Motion #8

It was moved by Dave Marcus that the business portion of the Annual General Meeting be adjourned at 6:30 p.m.

Carried



Canada Day Celebration

July 1, 2012

11:00 a.m. – 3:00 p.m.

Mac's Convenience Store
868 Pembroke Street West

Fundraising B.B.Q.
Everyone Welcome!

***Proceeds Going To Community
Living Upper Ottawa Valley***



President' s Report



Amazingly, we have come to the end of another year as we gather at our Annual General Meeting for 2012. On a personal note, it is even more amazing that I now complete my two year term as president of the Association. It has been a privilege and a pleasure to act in this capacity for the past two years. I can honestly say that the many ongoing changes and challenges during this time have strengthened my ongoing commitment to the work of the Board of Directors as I move into the role of Past President.

As everyone knows, there have been substantial changes to the Developmental Service sector, and this has left people supported and their families to deal with the confusion that often accompanies such change. The Board of Directors is proud of the CLUOV staff and management as they have worked tirelessly to ensure that the impact of these changes on people supported and their families is kept to a minimum. Naturally, there are certain situations that present more of a challenge, but everyone contributes to gain the best possible outcome.

Management and staff have done their very best to provide much needed information to people supported and their families – all should be applauded for their dedication, commitment and professionalism!



As we move forward in the coming year, we still face many challenges and uncertainties. More than ever, the Board is prepared to work through these challenges so that people supported and their families may rest assure that they are always, and will always be the number one priority of Community Living Upper Ottawa Valley.

***Christine Reavie, President
Community Living Upper Ottawa Valley***

Interim Executive Director's Report



Our value base is what inspires us to keep going, to be innovative always focusing on making our community a better place to live.

This past year has challenged us to look carefully at the supports and services we are providing to persons with intellectual disabilities. We have an aging population that is requiring a different level of support and we have a new group of youth entering adult services who are looking at new ways of being involved in their communities. These ever changing needs required us to realign and increase new staffing models of care and support to meet ever changing needs, introduce another level of on-call and supervisory support, focus on health and safety as well as provide education, skill development and training, all the while keeping in mind our goal and vision.

There has also been a recent transformation of Ontario's Developmental Services which has challenged us during this past year to meet new requirements in reporting and data collection.

Our agency continues to be involved in the development of our first union collective agreement with CUPE.

All of these challenges have meant much planning, implementation and review on the part of volunteers, staff and people supported and their support networks.

All of these endeavors can only be completed with the ongoing commitment and hard work of volunteers, staff and people supported. My acknowledgement and thanks to all for your efforts through this busy and successful year.



Donna Locke, Interim Executive Director

Visit us at:
Our WEB PAGE:
www.communitylivingupperottawavalley.ca
FACEBOOK:
<http://www.facebook.com/pages/Community-Living-Upper-Ottawa-Valley/207462979285974>
YOUTUBE:
<http://www.youtube.com/user/CLUOV?feature=mhee>

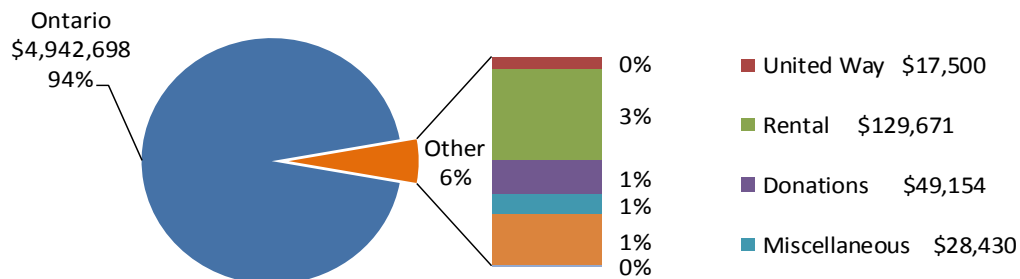
Treasurer's Report

Community Living Upper Ottawa Valley is facing many of the same challenges as other non-profit organizations during these difficult economic times. Despite these challenges I am happy to report the association concluded the 2011-12 operating year keeping expenses within the limited resources we have. This year was a challenging one as the government has frozen funding in this sector, and the current political position suggests it will continue to do so for some years to come. The organization is continuing to work towards finding additional funding for increased services. The following graphs depict revenues and expenditures for the year ending March 31, 2012. Thank you for your continued financial support of Community Living Upper Ottawa Valley.

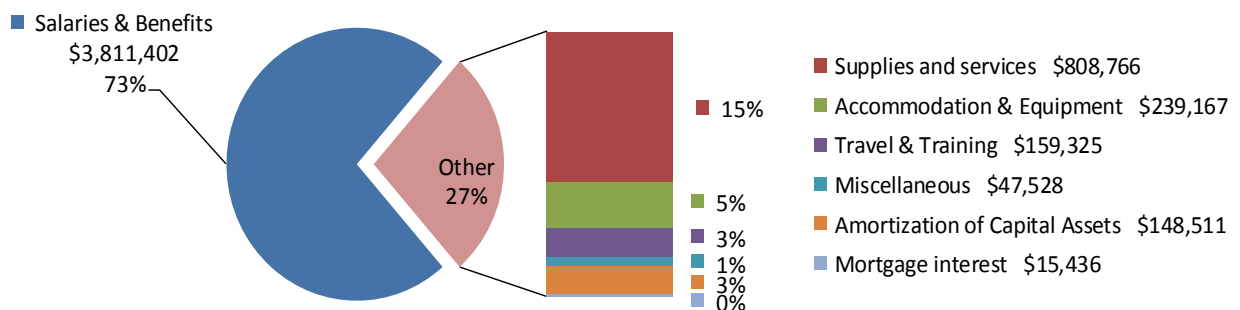


Karen Payne, Treasurer

REVENUE 2011-12



EXPENDITURES 2011-12



Inclusion Committee Report



The Inclusion Committee got a late start this spring.

As a committee we have been looking at the Renfrew County United Way's new "Strategic Priorities Funding" information. This is the last year core program funding is guaranteed to Community Living Upper Ottawa Valley and many other agencies. We are exploring options for possible application of a proposal.

We continue to explore ways to promote inclusion in all facets of our community. Whether in education, employment or recreation any partnerships or strategies to increase the profile of people supported is our goal. We have seen over and over that if an employer provides the opportunity to a person with an intellectual disability they become lifelong supporters of inclusion.

As a committee we look forward to the fall to set some specific goals for the year.

Pat Durston, Chairperson

Your Support Makes a Difference

Enter a Golf Team ~ Sponsor a Hole ~ Make a Cash Donation

*16th Annual Community Living Upper Ottawa Valley Golf Tournament
August 17, 2012 @ 1:00 p.m.
Oaks of Cobden Golf Course*

Contact either Bev Robichaud or Carol Ripley at 613-735-0659 for details.

Quality Enhancement Report

As we are now operating under Quality Assurance Measures, as per 299/10 of the ***Services and Supports to Promote the Social Inclusion of Persons with Developmental Disabilities Act.***, through the Ministry of Community and Social Services; much of our focus over the last year has been ensuring that practices align with the expectations and can be collected in a manner that will be easy to prove when an audit is completed. Much of the data and information that we have collected and aggregated over the years will assist us to meet or exceed expectations outlined in the Act. The regulation not only outlines training mandatory for staff but also orientation for volunteers and mandated education to people supported and their families. Because of our ongoing commitment to quality and use of Outcome Measures and other CQL materials we were well equipped to meet most of the expectations outlined in this new regulation. Strategies to address any outstanding expectations are being developed and best practices shared with colleagues throughout the province. Our existing database, AIMS, has been one tool that has been collectively reviewed and revised by their developers to meet needs outlined in this Act.

Many quality of life indicators have been measured and stakeholder input sought to best align our goals moving forward in 2012. Much of this data is cumulative and reviewed annually by the Quality Enhancement Committee. Recently, this committee reviewed the Incident Management Data for the 2011 calendar year and comparative data to years past. While rights audits continue to be completed on an annual basis we would like to see a renewed commitment by a third party to review existing restrictions and any future practices of a restrictive nature. We are looking again for new members for the rights restriction review committee.

The Quality Enhancement Committee feels that a recommitment to the Basic assurances; to third party review of rights information; and to renewed stakeholder engagement will be important strategies for Community Living Upper Ottawa Valley. The fall of 2012 will be an important time to aggregate and share data, once again collect and share stakeholder input and set targets for the coming board committees. The organization has focused on, and will need to continue to focus on the QAM as outlined by the Ministry incorporating our existing strategies to ensure they align with these regulations.



As chair for the past several years, I am renewing my commitment to the Quality Enhancement Committee and while I will no longer serve the organization as a board member I am pleased to remain involved in this volunteer capacity,

Gerry Mansveld, Chairperson

Membership & Nominations Report



The affairs of the Association shall be managed by a Board which consists of up to sixteen (16) elected directors of which fifteen (15) are elected and the Past President who is an ex-officio director of the Association.

Each year five members of the board complete their three year term. Additional vacancies may arise when a board member cannot finish their term on the board of directors. This year we have four vacancies, a one year of a three term to complete and three, three year terms.

Attracting younger families to membership and volunteering with Community Living is critical to everyone's future. Please become active in shaping your future and the future of your Association.

Dave Marcus, Chairperson

**Directors with
1 year to serve of a 3 year term:**

Dave Marcus
Karen Payne
Shelley O'Malley
Keith Rae

**Directors with
2 years to serve of a 3 year term:**

Christine Reavie
Jane Dougherty
Brian Tate
Colleen Whittier
Elaine Clouthier

The Nominating Committee proposes the following slate of candidates:

Patricia Durston
Kyle Croft
Laura Mayo



This year we have four vacancies, a one year of a three term to complete and three, three year terms.

Executive Award


Each year, the Executive Committee of the Board of Directors acknowledges community groups and/or individual person(s) through the presentation of an Executive Award. The award is presented in recognition of outstanding achievements in advancing the goal of Community Living Upper Ottawa Valley.

This year's Executive Award is being presented to former President of Community Living, Gary Severin. Gary was an active member of the Board of Directors from 1996 to 2003. During his involvement with various committees and the Board at Community Living, Gary began to envision the employment possibilities in the community which would lead to 'jobs' for people with intellectual disabilities. In 2003 when Gary was elected to Pembroke City Council, Community Living organizations in Ontario were engaged in a strident campaign to raise awareness throughout the province about the benefits of employing an individual with a disability. In Pembroke, Gary attended promotional events hosted by Community Living and brought Mayor Ed Jacyno and eventually other members of council to attend some of these events and become more familiar with our services. One of Gary's personal goals was to convince the City of Pembroke to be an inclusive employer, and this goal became a reality in January 2012. It is diligent efforts by local citizens such as these that continue to advance the Goal and Vision of Community Living in this community and throughout the County of Renfrew. We are pleased to bestow this honour on Mr. Gary Severin.



***“It is diligent efforts
by local citizen’s
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continue to advance
the Goal and Vision
of Community Living
in this community
and throughout the
County of Renfrew.”***

Mission



COMMUNITY LIVING
Upper Ottawa Valley
Inspiring Possibilities

Our goal is to ensure that all persons live in a state of dignity, share in all elements of living in the community and have the opportunity to participate effectively.

To foster the development of welcoming communities through:

- P**roviding supports and services based on each person's uniqueness and self-determination so they may enjoy safe, secure, and rewarding lives;
- E**nriching community life by developing community capacity and partnerships;
- O**pportunities for stakeholders to learn and take leadership;
- P**romoting and celebrating diversity through public education and promotion of inclusion and community living;
- L**eadership in human rights advocacy and;
- E**liminating physical, attitudinal and social barriers to full citizenship.

Supporting people who have an intellectual disability

Volunteers Wanted

Call 613-735-0659
and speak to us
about volunteering
with Community
Living Upper Ottawa
Valley on our Board
of Directors,
Committees, Task
Teams, and other
rewarding
opportunities.



~ A Milestone Year Celebration ~

Employee Recognition Event 2012



(Back Row L to R) Jannie Porteous (20 Years), Bonnie Michaud (5 Years),
Cindy Nicholas (10 Years)

(Front Row L to R) Connie Edwards (10 Years),
Tina Williams (15 Years), Maureen McKinnon (20 Years),
Donna Locke (25 Years)



Congratulations